

# Dash to Dubrovnik - Terms and Conditions

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## 1. Brief Overview

- If you do not hit the fundraising target, you will not be allowed on the trip and will lose your deposited costs and some of your fundraising
- Deposits are financially protected
- Personal and Car insurance a requirement that must be purchased outside of the cost of the trip
- The risk assessment provided for the trip will define all reasonably foreseeable occurrences for which Amaquella is responsible, however the driving aspect of the trip will be your own responsibility
- It is the requirement of the participant to ensure they purchase a car that is road legal and road worthy capable of achieving the challenge.
- Cancellation will result in the loss of deposit after 30 days of signing up.
- Deferral is an option should you fail to hit the fundraising this year
- Fundraising won't be refunded if Participant drops out

## 2. Trip Organisation

The components of the trip will be brought together by Amaquella Ltd. They will be the point of contact for any aspect of the trip organisation. The individual sections of the trip will be booked through specifically selected service providers.

### Accommodation

The places of accommodation will be booked by Amaquella for all but one of the nights. There will also be means for car parking at each location, however there may be a small cost associated with this. It will be expected that you will share rooms with your teams, if there are any issues with this please do let us know.

Each accommodation has been selected for its suitability and considering the number of participants on the trip. Therefore quality may vary from night to night.

Amaquella does not act as a provider for the accommodation and should be considered as an agent only. As a business Amaquella Ltd can not be held responsible for instances occurring within the hotels or hostels.

### Cross-Channel Ferry

This aspect of the trip will also be booked by Amaquella including the car and passengers. It is the requirement of participants to share their car registration number prior to the trip to allow for a smooth booking process.

It cannot be guaranteed that all Participants will be booked on the same ferry and booking will be

done on a first come, first serve basis.

## Support

Amaquella representatives will travel with the teams throughout the trip to offer support wherever it may be required. Anything from ar related issues to personal concerns should be relayed to the representatives as soon as reasonably possible.

A strictly defined representative to participant ratio is in place, but this will not always mean availability of a representative should there be lots of occurrences raised at the same time. However, the nominated individual will always be contactable and participants will be advised how to deal with the range of expected scenarios.

## **3. Participant Requirements**

### Information

In order to process your booking Amaquella will require certain personal details. These will be provided to Amaquella through the sign-up process to our website. All of your details are secured within our SSL certified system.

It is the responsibility of the user to ensure their details are correct. If a booking is processed on information that was provided to Amaquella incorrectly, Amaquella cannot be held responsible for any failed booking or resultant change cost. This will be chargeable to the user.

As an agreement to partaking in this trip, Amaquella is permitted to pass your details on to given parties as required for booking purposes.

### Insurance

It is a requirement of Amaquella that any student partaking in the trip must have personal travel insurance. This can either be provided by the student, and submitted to Amaquella for confirmation.

In addition to the personal insurance, car insurance must also be purchased. This insurance must cover the car and your anticipated journey, only those who are insured to drive are to drive in any case.

### Driving Ability

There is a considerable amount of driving involved with this challenge. We anticipate between 4 to 6 hours each day and therefore suggest a minimum of 2 drivers per team. Much of the driving is straightforward, however there is some city driving as well as complex mountain roads. We advise at least one experienced driver per team and then a secondary driver as a minimum.

It is your responsibility to ensure you feel up to the challenge. It is also your responsibility to ensure you are legally allowed to drive across Europe, Amaquella accepts no responsibility on this.

## **4. Risk**

Upon signing up to this trip, the participant must accept the understanding that such activities carry a small risk. Naturally driving large distances comes with spending a lot of time on the road of all different levels. It is your responsibility as a participant to ensure you feel comfortable on the roads

and that your car is legal and safe to drive. Please drive within your limits.

Amaquella have an extensive risk assessment that covers varying aspects of the trip. Amaquella also have an evacuation plan and crisis management plan for duration of the trip. Whilst the risk assessment and personal insurance does cover participants under the grounds of what has been assessed and stated to the insurance under the itinerary stated, anything falling outside of these assessments will result in the participant being liable for their actions, the key items are consumption of alcohol at the end of the days, or any driving on closed circuits should you so wish.

It is therefore absolutely essential that you abide by the guidance of the leading parties on the trip, that the risk assessment is read and understood in full and you have no doubt regarding your own personal responsibilities on the trip in comparison to the areas where Amaquella is liable.

### Disclaimer

As part of the trip you will be required to sign a disclaimer setting out exactly your expectations of Amaquella as a company, but also making clear where you are responsible for your own actions.

Amaquella is working actively to ensure the utmost safety on all activity and to ensure the balance of risk is managed. However in agreeing to take part is agreeing to accept for the risks that have been minimised, but cannot be totally negated. Therefore the disclaimer is in place to indemnify Amaquella from liability of events which are not reasonably foreseeable by definition and will therefore not be covered in the risk assessment. Further to this, Amaquella will also hold no responsibility should a participant wish to deviate from the agreed itinerary.

## **5. Cancellation**

Cancellation can be made at any point on the trip. After you sign up via the Amaquella website or at a point of sale stand, there is a 30 day window where we shall refund 100% of your deposit. However after this point, cancellation does mean the participant is accepting the loss of the deposit and any further payments made for extension trips. Amaquella cannot be expected to refund any costs.

### Insufficient Fundraising

As the trip is organised through the support of a charity partner, a participant must accept that they can be removed from the trip on the grounds of insufficient fundraising. In the lead up to fundraising deadlines, the participant will be made aware of their shortage in donations. If they fail to meet the deadlines, Amaquella reserves the right to remove that individual from the challenge. The conditions of cancellation will then stand with the participant not able to claim any deposits back against Amaquella.

### Fundraising Total Deferral

Upon cancellation of the trip, the fundraising total of the participant will be calculated. As the trip is part funded by the charity, should the participant wish to defer to a later year, then they will be advised on the actual total that can be carried over to the following year. The amount carried forward will be based upon the lateness of the deferral and the amount placed on deposits for the previous year.